



# FIRE ALARM SERVICE AGREEMENTS

GarberConnect's Fire Alarm Service Agreements ensure your fire alarm system is operating properly when you need it. Choose the plan that best fits your organization and receive our assurance your equipment works for you.

Service	None	Elite
NFPA 72 Annual Test and Inspection	T&M	●
24-hour UL-listed Fire Monitoring	No discount	●
Contact time in response to Emergency Call	8 hours	1 hour
Contact time in response to non-Emergency Call	16 hours	4 hours
Labor Rate for term of Agreement	No discount	discounted
Fire Alarm Parts and Equipment	No discount	discounted
Replace Defective or Aged Batteries	No discount	●
Operator Error or No Trouble found on Service Call	No discount	●
Remote Programming & Support Discount	No discount	●
Fire Alarm Consultation & Training	No discount	●

*GarberConnect Fire Alarm Service Agreements are an annual contract which either party may cancel within 30 days of contract renewal. Agreements are invoiced annually or quarterly, depending on customer's preference and can be paid by check, credit card, or ACH payment. Please contact your GarberConnect representative for more information.*

Contact one of our Sales Professionals to receive your custom rate for a GarberConnect Fire Alarm Service Agreement.

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### What can you expect from our Annual Test and Inspection

#### Visual Inspection

1. Inquire with staff to see if there are any existing problems or questions.
2. Perform a visual inspection of all devices, equipment, and cabling (where accessible) for signs of damage.

#### Fire Alarm Panel

1. Verify all circuits are working and properly labeled.
2. Examine communication devices to ensure working condition.
3. Send test signals to Central Station and verify receipt of signals.
4. Test system power, batteries, switches, and fuses and replace as needed.

#### Devices & Equipment

1. Ensure notification devices are working and properly synchronized.
2. Test each initiating device and verify signal is received in fire alarm panel.
3. Test all contacts for sprinkler and suppression systems where applicable.

#### Training & Consultation

1. Provide training for staff members when requested.
2. Complete Inspection Form and advise customer of any system faults and repairs required.
3. Inspection Form will be copied and provided for customer's records.

#### About our Fire Alarm Monitoring

GarberConnect is licensed in the state of Ohio for servicing, testing and repairing fire alarm systems. We are also an authorized dealer for Quick Response Monitoring Alarm Center, an U.L. listed Central Station located in Cleveland, Ohio.

We do not lock you in to a contract. We feel that if you are happy with our services you will continue to use us.

**We know of no other monitoring provider in the region that offers "Contract Free" monitoring.**

We offer competitive pricing and multiple account discounts for customers with more than one facility or various systems located on the same premises. Our monitoring services are billed quarterly or annual for your convenience. Contact our sales representative today!



GarberConnect is a leading partner in the Miami Valley and Columbus regions for Structured Cabling, Business Telephone systems, CCTV surveillance, Fire Alarm systems, Intrusion systems, and Fiber Optics.

**Trusted, Responsive, Personal Service**

[www.garberconnect.com](http://www.garberconnect.com) | 877.771.5202